



## **WE SERVE NOTHING BUT THE BEST**

CATERING FOR NAMIBIA

# We give 100% to everything we do.

100% of our shareholder and ownership make-up is local, 100% of our staff are of Namibian origin, 100% of our produce is sourced from within our borders, and 100% of our effort goes towards ensuring that we don't just meet, but exceed the expectations of our clients and stakeholders.

## **ACS QUICK FACTS**

WE ARE...



An industrial catering company focused on providing meal services to large-scale facilities



Remote site specialists with a unique understanding of SADC countries and the challenges facing them



Operational throughout Namibia



Namibian owned, with 100% local shareholding



Primary contributors to the ACS Community Trust (our CSR arm)



ISO 9001 and OHSAS 18001 certified, and compliant with all food safety regulations, policies and procedures



Experts in excellence

## **ACS SHAREHOLDING**

**ACS Community Trust** 

30%

Kampegere Women's Trust

14%

Cedrick Kamwi

28%

John Nguakapita

28%





## **OUR ESSENCE**

Since 2008, ACS has been providing an unparalleled service to institutions requiring quality catering solutions on a mass scale. We pride ourselves on being both dependable and highly adaptable, and thanks to our extensive experience in the industry and our dedicated team of staff, there's no limit to what we're capable of achieving. Whether we're tasked with feeding 1 000 or 50 000 individuals, in urban or rural settings, we rise to the challenge every time.

In the past year, we have supplied provisions for the preparation of **3 303 084** meals for senior school students and **3 645 762** meals for primary school learners.

## **OUR CLIENTS**

We have the resources and expertise required to cater for a wide range of facility types, and have previously successfully met the needs of large, complex sites and establishments, like police stations and Namibian Defence Force (NDF) military bases. The ACS regional director has also managed the catering and supply of provisions for hospitals, healthcare centres and the Kunene Drought Relief Programme.

While we adopt tried-and-tested methodologies to realise our objectives, we are very aware that different industries and populations have different needs, and we're well equipped to meet them, regardless of the form they take.

The work we've done for the Ministry of Education, Arts and Culture is a prime example of the kind of service we can provide establishments of all sorts. Through this partnership, we feed approximately 10 000 students in government school hostels in the Omaheke region on a daily basis, providing them with breakfast, lunch, supper and a mid-morning snack.

### WHAT DRIVES US

#### **OUR PEOPLE**

We wouldn't exist without our dynamic staff members. The ACS family comprises a group of extremely dedicated, hardworking individuals, many of whom have a lengthy history with the company. To support our employees' professional growth, we focus our HR efforts on skills development and training, and do our best to create a positive, inspiring work environment for all. In addition to our internal team, we also value the strong relationships we've developed with our clients and suppliers.

#### **OUR ETHICS**

It is of the utmost importance to us that we do what we do with integrity. Our number one aim is to add value to the lives of the people we feed, and we commit to delivering on all our promises. We are honest, authentic, fair in our dealings, and worthy of our clients' trust.

#### **OUR WILL TO EXCEL**

We bend over backwards to ensure that the service we provide is of a consistently high standard, and we're proactive in our search for ways to better our offering. Ordinary is simply not good enough at ACS. We want to be exceptional, to create value for all our stakeholders and to provide quality at a competitive price.

#### **OUR LOCATION**

We are passionate about Namibia and eager to play an active role in shaping the future of the country. We do our bit to support the local economy and to assist with job creation and community upliftment.



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## **OUR PROMISES**

#### To serve high-quality food that's diverse and nutritious

How we do it: We choose our suppliers very carefully and only work with producers we trust. We also follow strict procedures to safeguard the freshness of the ingredients we use and to guarantee that customers' dietary requirements are met.

#### To support local farmers and small businesses

How we do it: We purchase all of our produce from Namibian establishments, and we aim to source most of our goods from small-scale producers, family-run farms and businesses based in rural communities. We have already helped several smaller enterprises to grow and evolve into successful ventures by partnering with them in this way.

# To deliver our service timeously and within budget regardless of the circumstances

How we do it: We have many years of experience, a reliable supply chain network that runs across the country, a centrally located warehouse that's easily accessible by road, and a resourceful logistics team with outstanding organisational and problem-solving skills. This combination is our secret to success when it comes to ensuring meals are ready to be served when they're meant to be, even when things don't go as planned.

# OUR ULTIMATE PROMISE: TO MAKE A REAL DIFFERENCE

Beyond creating employment opportunities for locals and ensuring that our clients' customers get the sustenance they need, we strive to uplift those around us in other ways through a number of CSR initiatives. Funded entirely through the ACS Community Trust, these projects plough our profits back into the areas we're based in and contribute to the wellbeing of the communities we encounter through our work.

We're always asking ourselves, "How can we further support the population we feed?". Our solutions are varied, and in the school hostels we serve, for example, they often take the form of sponsorships and donations aimed at bettering students' learning environment and improving access to educational opportunities. Naturally, in another setting, our social projects would take on a different shape, but our aim is always to respond to the needs of the individuals around us and to help, however we can, to make our immediate world a better place.

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#### **CONTACT US**

Reach out to find out more about our contract catering services.

Our number: +264 62 564 516.

Our location: Gobabis, Omaheke, Namibia

www.atlanticcateringsolutions.co.na